

Advanced Tracking Technologies, Inc. (ATTI®)

Secure Order Management System (OMS)

Shipping and Delivery Policy

Please be assured that your items will ship out with the utmost care and haste, and in accordance with the shipping method that you selected when placing the order and completing its payment in full.

Available Shipping Methods

OMS will display a list of available shipping methods for your equipment. Depending on your shipping address or the type of equipment you are buying (containing lithium batteries, for example), certain shipping methods may not be available on your order. OMS should not let you select an unavailable shipping method, or let you know if such a situation occurs after you update your address. Generally we cannot ship to P.O. Boxes.

Shipping and Handling Costs

OMS will calculate and clearly show the shipping and handling cost as you adjust your order, the shipping method or the shipping address. Please note that even if your service contract stipulates the equipment is free, shipping and handling costs may still apply. If we collect sales tax for the jurisdiction where the order is shipped, OMS will calculate and show the tax amount as well. If you have a tax-exempt status, please contact us for adjustment.

Order Requisition and Completion

There are many tasks related to requisitioning your service order and related equipment within our systems, along with quality-control checks on the equipment immediately before shipment. As soon as your account is fully configured and your items shipped, we will email you with the shipping and tracking details at the ship email address you provided on your order.